



Bùi Thị Thúy My
Tour Sales Intern

☎ 0386056376
📅 23/04/2005
✉ myt630967@gmail.com
📍 Hoa Cuong Ward, Hai Chau District,
Da Nang

EDUCATION

Travel Agency Management
2023 - 2027
Đong A University
Tourism and Travel Management

SKILL

Basic English Communication
Teamwork
Problem-Solving

INTERESTS

Reading self-development books
Travel and exploration
Trekking with friends

CAREER OBJECTIVE

Short-term: Seeking an opportunity to work in the travel industry as a tour sales intern to gain hands-on experience and develop professional skills.
Long-term: To improve expertise and become a professional tour sales executive within the next 5 years, aiming for a team leader or managerial position in the tourism industry.

WORK EXPERIENCE

Tour Sales & Customer Consultant 2025 - 2025
Tuan Dung Tourist
Searched for potential customers, provided customer care, and closed sales for travel services.
Coordinated with internal departments to organize and operate tours, ensuring service quality.
Supported customers before, during, and after trips; handled arising issues and collected feedback.
Designed promotional posters and created content for communication channels.

Casual staff 2026 - 2026
Hyatt Regency Da Nang Resort and Spa
Set up tables before service
Assisted with taking orders and serving food & beverages
Cleared tables after customers finished meals

ACTIVITIES

2023-2024 2015 - 2017
Faculty of Tourism Youth Union

Project

Executive Committee Member 2023 - 2024

Supported the organization of events and activities for the Youth Union
Designed posters, backdrops, and created content for programs
Collaborated with other student groups to organize Mid-Autumn Festival events for children and Teachers' Day (Nov 20) programs

Worked in a team to complete tasks and ensure progress
Connected and supported members to improve overall team efficiency

Secretary of Youth Union Class AT23A

2024 - 2026

Leadership & Management: Lead, manage, and oversee all activities of the Youth Union branch.

Planning & Execution: Develop and implement various programs and Youth Union movements.

Event Organization: Organize collective activities, including class meetings, teamwork exercises, and cultural or volunteer movements.

Member Engagement: Connect and manage Union members, ensuring information is communicated fully and promptly.

Collaboration: Coordinate with the Faculty's Youth Union and other departments to organize events.

Personnel Coordination: Assign tasks and supervise progress for team members.

Skill Development: Cultivate and enhance leadership, organizational, communication, and problem-solving skills.

Volunteer

2023 - 2025

Department of Hematology and Blood Transfusion

Blood Donation: Actively participated in voluntary blood donation programs.

Advocacy & Support: Assisted in communication campaigns and encouraged students to participate in voluntary blood donation.