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Hoa Cuong, Da Nang

30/11/2005

https://www.linkedin.com/in/thuan305

INTERESTS

- Photography, filming, and video editing
- Traveling and exploring new destinations
- Cooking and discovering regional cuisines

SKILLS

- English: Basic communication.
- Communication: Confident, friendly, and adaptable to new environments.
- Teamwork: Work effectively in teams and actively contribute ideas.
- Office Skills: Basic Microsoft Word, Excel, and Canva design.

ACTIVITIES

- Participated in voluntary blood donation programs.(4 times)
- Volunteered to support and help orphaned children (2024).

PHAM THI MY THUAN

SALES TOUR INTERN

- I am a third-year student majoring in Tourism and Travel Management, and I aim to develop my career in the tourism business field, especially as a Sales Tour Executive.
- With a proactive attitude and a strong willingness to learn, I am ready to approach customers, understand the market, and improve my sales and tour consulting skills.
- Short-term goal: To quickly adapt to the working environment, enhance my customer service skills, and master tour operation processes.
- Long-term goal: To become a professional sales staff, contributing to product development and expanding the company's market.

EDUCATION

DONG A UNIVERSITY (8/2023 – PRESENT)

- Major: Tourism and Travel Service Management
- GPA: 3.3 / 4.0

ACHIEVEMENTS

- **EXCELLENT STUDENT AWARD, 2024–2025**

WORK EXPERIENCE

VN Express Tour Tourism and Event Joint Stock Company
(5/2025 - 8/2025)

- I had the opportunity to work as a Tour Sales Intern, where I gained experience in consulting and selling tour packages. I was responsible for creating and posting promotional content for tourism products, as well as learning how to design travel programs.
- In addition, I participated in site visits and gained hands-on experience at resorts in Hội An, which helped enhance my understanding of hospitality services and customer needs.